

HEDIS® Telehealth Accepted Codes

Telehealth has been around for many years and has shown to be a cost-effective, evidenced based alternative for delivering care. These services are becoming widely reimbursable by payers such as health plans, states and CMS. NCQA is now accepting telehealth services for HEDIS.

The modifiers 95 and GT are defined as telehealth services rendered via interactive audio and video telecommunications system.

NCQA now accepts telehealth codes for behavioral health and some physical health measures. See table below for measure details.

NOTE: CPT codes 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 98960-98962, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99307-99310, 99406-99409 and 99495-99496 may be used for reporting synchronous (real-time) telemedicine services when appended by modifier 95.

Measure Name	What Counts	CPT Codes for Telehealth
Antidepressant Medication Management (AMM)	Only applies to denominator: Counts for any visit.	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 98960-98962 Telehealth POS: 02
Follow-Up Care for Children Prescribed ADHD Medications (ADD)	First visit within, 30 days of the prescription date, must be face to face. Only one of the two visits, following the first 30 days through 9 months, can be a telephone visit or telehealth visit.	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 98960-98962 Telehealth POS: 02

Follow-Up Visit After Hospitalization for Mental Illness (FUH)	The follow-up visits, within 7 days and 30 days after hospitalization, can both be telehealth visits. Telephone visits alone do not meet this criteria.	Telehealth modifier: 95 or GT Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 98960-98962 Telehealth POS: 02
Follow-Up Visit After Emergency Department Visit for People with Multiple High-Risk Chronic Conditions (FMC)	The follow-up visits, within 7 days and 30 days after hospitalization, can both be telehealth visits. Telephone visits alone do not meet this criteria.	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99307-99310, 99408-99409, 99241-99245, 99251-99255, 98960-98962 Telehealth modifier POS: 02
Follow-Up Visit After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)	The follow-up visits, within 7 days and 30 days after hospitalization, can both be telehealth visits. Telephone visits alone do not meet this criteria.	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99408-99409, 98960-98962 Telehealth modifier POS: 02
Follow-Up Visit After Emergency Department Visit for Mental Illness (FUM)	The follow-up visits, within 7 days and 30 days after hospitalization, can both be telehealth visits. Telephone visits alone do not meet this criteria.	Telehealth modifier: 95 or GT Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 98960-98962 Telehealth modifier POS: 02
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)	Counts for both initiation and engagement visits of AOD treatments can be telephone or telehealth visits.	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99408-99409, 98960-98962 Telehealth modifier POS: 02

Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP)	Does not count toward psychosocial care as a first-line treatment. But telehealth will count if used along with an inpatient encounter or if 2 or more outpatient, intensive outpatient or partial hospitalization settings.	Telehealth modifier: 95 or GT Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 98960-98962 Telehealth modifier POS: 02
Identification of Alcohol and Other Drug Services (IAD)	Telephone visits and telehealth count.	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99408, 99409 99251-99255, 96116, 98960-98962 Telehealth modifier POS: 02
Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis (AAB)	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245
Adults' Access to Preventive/Ambulatory Health Services (AAP)	Counts for any visit	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245, 99307-99310
AMB - Ambulatory Care	Counts for any outpatient visit but measure excludes mental health or chemical dependency services.	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832, 90834, 90836-90838, 90845-90847, 90863, 99201-99205, 99212-99215, 99241-99245, 99307-99310
Asthma Medication Ratio (AMR) -	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245 Telehealth modifier POS: 02

Disease-Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis (ART)	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245, 99307-99310 Telehealth modifier POS: 02
CBP - Controlling High Blood Pressure Comprehensive Diabetes Care (CDC) Blood Pressure Control	Identifying event/diagnosis Numerator – remote monitoring counts	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245, 99307-99310 Telehealth modifier POS: 02 Remote BP monitoring – CPT codes: 93784, 93788, 93790, 99091 CPT codes: 93784, 93788, 93790, 99091 Results: CPT-CAT-II codes: 3077F, 3074F, 3075F, 3079F, 3080F, 3078F
CDC - Comprehensive Diabetes Care	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245, 99307-99310 Telehealth modifier POS: 02
LBP - Use of Imaging Studies for Low Back Pain	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245, 99307-99310
MMA - Medication Management for People with Asthma	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99307-99310 Telehealth modifier POS: 02

MPT - Mental Health Utilization	Identifying members w/ services.	Telehealth modifier: 95 or GT Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 96116, 98960-99612 Telehealth modifier POS: 02
OMW - Osteoporosis Management in Women Who Had a Fracture	Only counts for exclusion criteria.	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245, 99307-99310 Telehealth modifier POS: 02
SAA - Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Identifying event/diagnosis	Telehealth modifier: 95 or GT Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99307-99310, 98960-98962 Telehealth modifier POS: 02
SMC - Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99307-99310, 98960-98962 Telehealth modifier POS: 02
SMD - Diabetes Monitoring for People With Diabetes and Schizophrenia	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99307-99310, 98960-98962 Telehealth modifier POS: 02

SPC - Statin Therapy for Patients with Cardiovascular Disease	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99307-99310 Telehealth modifier POS: 02
SPD - Statin Therapy for Patients with Diabetes	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99307-99310 Telehealth modifier POS: 02
SPR - Use of Spirometry Testing in the Assessment and Diagnosis of COPD	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245, 99307-99310 Telehealth modifier POS: 02
SSD - Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	Identifying event/diagnosis	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 90791-90792, 90832-90834, 90836-90838, 90845, 90847, 99201-99205, 99212-99215, 99231-99233, 99241-99245, 99251-99255, 99307-99310, 98960-98962 Telehealth modifier POS: 02
TRC - Transitions of Care	Counts for one of the numerators: Patient engagement after inpatient discharge	Telehealth modifier: 95 or GT Telephone visits: 98966 - 98968, 99441- 99443 Other visits: 99201-99205, 99212-99215, 99241-99245 Telehealth modifier POS: 02