

# Arizona Complete Care Workforce Development Initiative

VIRTUAL OFFICE HOURS

October 2018



## Site Clean Up Due 10/19

As part of the Arizona Complete Care (ACC) integrated care launch, AHCCCS, Arizona Association of Health Plans (AZAHP), contracted health plans and Relias are working to develop a state-wide, workforce development program. As part of this program, the ACC health plans are standardizing training through one Relias Learning Management enterprise. Provider portals will be moved from their existing health plan enterprise into the new AZAHP enterprise. In order to move each site to the new enterprise, providers need to confirm their user profile data in their Relias portal to new standards prior to joining the new enterprise. Instructions were provided in a previous email:

### Contacts

#### **Arizona Complete Health**

Rodney Stagers

[rstagers@azcompletehealth.com](mailto:rstagers@azcompletehealth.com)

#### **Banner Health**

Selena McDonald

[selena.mcdonald@bannerhealth.com](mailto:selena.mcdonald@bannerhealth.com)

#### **Care1st Health Plan**

Sandra Zebrowski

[Sandra.zebrowski@care1staz.com](mailto:Sandra.zebrowski@care1staz.com)

#### **Magellan Complete Care**

Joel Conger

[jrconger@magellanhealth.com](mailto:jrconger@magellanhealth.com)

#### **Mercy Care**

Sarah Hauck

[haucks@mercycaresaz.org](mailto:haucks@mercycaresaz.org)

#### **Steward Health Choice**

Amanda Steavenson

[amanda.steavenson@steward.org](mailto:amanda.steavenson@steward.org)

#### **United Healthcare**

Allison Kjer

[Allison.kjer@uhc.com](mailto:Allison.kjer@uhc.com)

**RELIAS**

**Providers with more than one Relias site do NOT need to begin clean up and will not have the values shared on 10/1/18. A member from the Relias Professional Service team will reach out AFTER 10/8/18 to work with you directly to merge your sites and then begin the site clean-up.**

### Virtual Office Hours

- Please join us weekly starting Thursday, October 11th at 1PM Arizona via WebEx. (Please Note: Time will change to Noon on November 8th.)
- WebEx Invite is attached to this email
- Hosted by Relias with participation from the Arizona Workforce Development Team
- This is a time for providers to ask questions related to site clean up, migration into the new enterprise etc.
- Attendance is optional.

### Reminder

- **Site clean up is to be done by 10/19/18.** Please email your plan representative when your site is ready to be migrated.

[Click here for a video on tips and tricks to cleaning up user profile data.](#)